



PERSONALIZE YOUR WALL!

Wall designs are becoming essential, both in renovation and for new constructions, not counting commercial applications. They bring warmth, distinction and nobility while providing a personalized decor. At Impex Stone, you'll find the latest trends and classics for all your wallcovering needs. Whether for concrete products, wood sidings, bricks, glued stones, metal or leather tiles, you will find easy to install products that are that will embellish both the interior and exterior.

OUR TEAM

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METAL TILES









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AVALANCHE



5

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KINGSTON



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E.



B

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NOCTURNE



LEATHER TILES

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CUSTOM-MADE LEATHER

LAMSTONE



LAMSTONE







CONCRETE PRODUCTS





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DECORATIVE STONES





DECORATIVE STONES

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CALIFORNIAN RUSTIC

CALIFORNIAN GLACIER

3D WOOD SIDINGS























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HALIFAX





0

CANADIAN

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PLASMA MEDITERRANEAN

NATURAL STONE COLOR VARIATION

Natural Stone is a beautiful and unique product of nature, which is characterized by distinctive variations in tone and color. These natural variations in color and grain are not flaws, but are a part of the natural beauty and uniqueness of stone. These inherent variations should be expected and serve to enhance the natural beauty and endless charm.



WITH THE BOXES MIXED



CORNERS EXAMPLES

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DECORATIVE BRICKS COLLECTION



AFRICA



DECORATIVE STONES COLLECTION



RUSTIC ASH CALIFORNIAN COLLECTION



GRILLARDINE COLLECTION

NATURAL STONES COLLECTION



BALTIC CONTEMPORARY COLLECTION MARBLE CORNER



MACKENZIE TRENDY COLLECTION 45 DEGREE CUT



RENAISSANCE MASONRY NATURAL STONE COLLECTION



KENORA OUTDOOR COLLECTION



BLACK QUARTZITE TRENDY COLLECTION



HALIFAX OUTDOOR COLLECTION

2018 COLLECTION







CONTEMPORARY COLLECTION



SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADH	DHESIVE NOTES	
Arabica Baltic	6 stones - 5.8 sq.ft 0.54 m²/box	6 corners 2 pieces = 1 corner 3.0 lin.ft (5.8 sq.ft)/box			1/2" to 3/4"	6" x 6" and 6" x 18"				
Baltic 3D	8 stones 8 sq.ft 0.74 m²/box	No corner	6"	24"	1,2 000,1	No corner				Follow manufacturer's instruction according to installation type.
Griffon	– 6 stones	6 corners			1/2" to 1"	- 6" × 6"				Guaranteed with Impex Stone adhesive
Ice Grey	5.8 sq.ft 0.54 m²/box	2 pieces = 1 corner 3.0 lin.ft (5.8 sq.ft)/box	3.0 lin.ft	25 1/2"	1/2" to 3/4"	and 6" x 18"		INT.	EXT. No	products. Warning:
Malaga	8 stones 4.52 sq.ft 0.42 m²/box	8 corners 2 pieces = 1 corner 4.0 lin.ft (4.52 sq.ft)/box	5 7/8"	15.2/4"	1/2" to 3/4"	6" x 6" and 6" x 10"	56 boxes/ skid ± 25 lbs/box	INT.	-	The use of a sealer will emphasize the veinings of the stone. Choose White LTC for
Palermo	9 stones 5.16 sq.ft 0.48 m²/box	9 corners 2 pieces = 1 corner 4.5 lin.ft (5.16 sq.ft)/box	6"	6" 15 3/4"	3/8" to 3/4"	6" x 5 3/4" and 6"x 11 3/4"	70 boxes/ skid ± 30 lbs/box	LTC]	marble stone.

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Black Forest

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TRENDY COLLECTION









SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADH	ESIVE	NOTES
Alpine	6 stones	6 corners 2 pieces = 1 corner	6"	2.47	1/21/+- 2/41	6" x 6"	28 boxes/ skid ± 50 lbs/box		EXT. MB	
Black Forest	- 5.8 sq.ft 0.54 m²/box	3.0 lin.ft (5.8 sq.ft)/box	0	24"	1/2" to 3/4"	and 6" x 18"	48 boxes/ skid ± 55 lbs/box	-		_
B-Trend	7 stones 4.76 sq.ft 0.44 m²/box	No corner	7 1/8"	13 3/4"	3/8" to 1"	No corner	60 boxes/ skid ± 40 lbs/box	INT.	EXT.	Follow manufacturer's instruction according to installation type. Guaranteed with Impex Stone adhesive products.
Cinderella	7 stones 6.7 sq.ft 0.62 m²/box	7 corners 2 pieces = 1 corner 3.5 lin.ft (6.7 sq.ft)/box	6"	25 1/2"		6" x 8" and 6" x 17 1/2"	48 boxes/ skid ± 60 lbs/box	48 boxes/ skid	No	
Mont Blanc	6 stones 5.8 sq.ft	6 corners 2 pieces = 1 corner	6"	24"	1/2" to 3/4"	6" x 6" and	28 boxes/ skid			
Steel	0.54 m ² /box	3.0 lin.ft (5.8 sq.ft)/box		24		6" x 18"	± 50 lbs/box		EXT. MB	

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TRENDY COLLECTION





Black Quartzite











Chelsea

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SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADH	SIVE	NOTES						
Niagara	7 stones 6.7 sq.ft 0.62 m²/box			24"	1/01/201/41	No	varied nbrs/ skid ± 50 lbs/box	INT.	EXT.							
Perla	6 stones 6 sq.ft 0.56 m²/box	No corner		25 5/8"	1/2" to 3/4"	corner	48 boxes/ skid ± 50 lbs/box	LTC	No	Follow manufacturer's instruction according to installation type.						
Black Quartzite	7 stones 6.7 sq.ft 0.62 m²/box	7 corners 2 pieces = 1 corner 3.5 lin.ft (6.7 sq.ft)/box	6"	6"	6"	6"	6"	6"			1/2" to 1 1/2"	6" x 6" and 6" x 18"	48 boxes/ skid		EXT. MB	Guaranteed with Impex Stone adhesive products.
Santorini	8 stones 7.6 sq.ft 0.71 m²/box	8 corners 2 pieces = 1 corner 4 lin.ft (7.6 sq.ft)/box		24"	3/8" to 3/4"	6" x 24" and 6" x 10"	± 55 lbs/box	INT.	EXT. No	Mackenzie: If installed outdoor, use a sealer to delay oxidation of the stone.						
Mackenzie Chelsea Venetian	6 stones 5.8 sq.ft 0.54 m²/box	No corner	5 7/8"	23 1/2"	1/2" to 3/4"	No corner	48 boxes/ skid ± 40 lbs/box		EXT. MB							

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COLLECTION CLASSIQUE





Mediterranean

Total Part









Volcano

35





PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADH	ESIVE	NOTES
Diamond	- 6 stones	6 corners			1/2" to 3/4"			INT.	EXT. No	
Galliano	5.8 sq.ft 0.54 m²/box	2 pieces = 1 corner 3.0 lin.ft (5.8 sq.ft)/box			3/4" to 1 1/2"			INT.	EXT.	
Mediterranean					1/2" to 1"	6" x 6"	48 boxes/	LTC	MB	Follow manufacturer's
Monaco	7 stones	7 corners 2 pieces = 1 corner				and	skid* ± 50 lbs/box		EXT.	instruction according to installation type.
Snow	6.7 sq.ft 0.62 m²/box	3.5 lin.ft (6.7 sq.ft)/box			1/2" to 3/4"	6" x 18"	*can vary	INT.	No	Guaranteed with
Tornado		6 corners 2 pieces = 1 corner 3.0 lin.ft (5.8 sq.ft)/box	6"	24"	1/2 10 5/4				EXT. MB	Impex Stone adhesive products. Tornado and Volcano: If installed outdoor,
Travertine	6 stones 5.8 sq.ft 0.54 m²/box	No corner			3/4" to 1 1/4"	No corner	30 boxes/ skid ± 50 lbs/box	INT.	EXT. No	use a sealer to delay oxidation of the stone.
Volcano		6 corners 2 pieces = 1 corner 3.0 lin.ft (5.8 sq.ft)/box			1/2" to 3/4"	6" x 6" and 6" x 18"	48 boxes/ skid ± 50 lbs/box		ЕХТ. МВ	

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DELTA

TEXTURED COLLECTION



Charbonate



Delta



Rock



SPECIFICATIONS





Demand-4



Savanna



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PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADH	ESIVE	NOTES									
Bourbon	5 stones 4.84 sq.ft 0.45 m²/box	5 corners 2 pieces = 1 corner 2.5 lin.ft (4.84 sq.ft)/box	6"	23 5/8"	3/4" to 2"	6" x 7" and 6" x 17 3/4"	48 boxes/ skid ± 50 lbs/box		EXT. No										
Caramalite	5 stones		7"	1 / 11	1 / 27 - 2 / 47	No	60 boxes/ skid			Follow manufacturer's									
Charbonate	3.42 sq.ft 0.31 m²/box	No corner	1	16"	1/2" to 3/4"	corner	± 40 lbs/box				EXT.	instruction according to installation type.							
Cavern	5 stones 4.84 sq.ft 0.45 m²/box	5 corners 2 pieces = 1 corner 2.5 lin.ft (4.84 sq.ft)/box			1/2" to 1 1/2"	6" x 6" and 6" x 18"	48 boxes/ skid ± 58 lbs/box	INT.	MB	Guaranteed with Impex Stone adhesive products.									
Delta	6 stones 5.8 sq.ft 0.54 m²/box	No corner	6"	6" 24	6" 24"	1/2" to 1 1/4"	No corner	48 boxes/ skid ± 50 lbs/box		EXT. No	Demand-4 and Rock: If installed outdoor, use a sealer to delay oxidation of the stone								
Demand-4	- 5 stones	5 corners															6" × 6"	6" x 6" 48 boxes/	
Rock	4.84 sq.ft 0.45 m ² /box	2 pieces = 1 corner 2.5 lin.ft			1/2" to 1 1/2"	and 6" x 18"	skid ± 58 lbs/box		EXT. MB										
Savanna		(4.84 sq.ft)/box				0													

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NATURAL STONES

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PLASMA COLLECTION

Plasma Mediterranean



Plasma Snow





SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADHI	SIVE	NOTES
Plasma Mediterra- nean								INT.	EXT. MB	Follow manufacturer's
Plasma Snow	7 stones	7 corners 2 pieces = 1	(1)	2.41	1/2" to	6" × 6"	48 boxes/ skid	INT.	EXT. No	instruction according to installation type. Guaranteed with Impex Stone adhesive
Plasma Quartzite	- 6.7 sq.ft 0.62 m²/box	corner 3.5 lin.ft (6.7 sq.ft)/box	6"	24"	3/4"	and 6" x 18"	± 55 lbs/ box	INT.	EXT.	products. Plasma Tornado: If installed outdoor, use a sealer to delay
Plasma Tornado								LTC	MB	oxidation of the stone.

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NATURAL STONES

Autumn

Bianko

ECONOMICAL COLLECTION

IMPEX STONE | www.impexstones.com

Avorio



Cypress



NEW



Charcoal



Gibraltar



SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICK- NESS	CORNERS	WEIGHT	ADH	ESIVE	NOTES
Autumn	8 stones 5.42 sq.ft 0.50 m²/box		7"	16"	1/2" to 3/4"		70 boxes/ skid ± 30 lbs/box	INT.	EXT. MB	
Avorio	9 stones 6.1 sq.ft 0.57 m²/box		7 1/8"	15 11/16"	3/8" to 1"		64 boxes/ skid ± 45 lbs/box	INT.	EXT.	
Bianko	8 stones 5.42 sq.ft 0.50 m²/box	-	7"	15 3/4"		_	64 boxes/ skid ± 40 lbs/box	LTC	No	Follow manufacturer's instruction according to installation type.
Charcoal	7 stones 4.76 sq.ft 0.44 m²/box	No corner	7 1/4"	16"		No corner	64 boxes/ skid ± 30 lbs/box	INT.	EXT. MB	Guaranteed with Impex Stone adhesive products.
Cypress	9 stones	-	7 1/8"		1/2" to 3/4"		60 boxes/ skid ± 45 lbs/box	INT.	EXT.	Charcoal: If installed outdoor, use a sealer to delay oxidation of the stone.
Gibraltar	6.1 sq.ft 0.57 m²/box			- 15 3/4"			varied nbrs/ skid ± 40 lbs/box	INT.	No	oxidation of the stone.
Spring	8 stones 5.42 sq.ft 0.50 m²/box		7"	16"			70 boxes/ skid ± 30 lbs/box	LTC	EXT. MB	



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NATURAL STONES ECONOMICAL COLLECTION

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SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADHI	SIVE	NOTES
Canyon							48 boxes/ skid ± 50 lbs/ box	-		Follow manufacturer's instruction according to installation type.
Eclispe	7 stones 7 sq.ft 0.65 m²/box	No corner	6"	24"	1/2" to 3/4"	No corner	64 boxes/ skid ± 50 lbs/ box	INT.	EXT. MB	Guaranteed with Impex Stone adhesive products. Eclipse:
Sablon							48 boxes/ skid ± 50 lbs/ box	-		If installed outdoor, use a sealer to delay oxidation of the stone.

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NATURAL STONES













SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADH	ESIVE	NOTES
Cedar	4 stones 5.16 sq.ft 0.48 m²/box	4 corners 2 pieces = 1 corner 2.6 lin.ft (5.16 sq.ft)/box				8" x 11" and 8" x 11"	28 boxes/ skid ± 58 lbs/ box			Follow manufacturer's
Halifax	3 stones 4 sq.ft 0.37 m²/box	Sold individually 1.07 sq.ft 0.67 lin.ft	8"	24"	1" to 2"	8" × 11 3/4" × 13 3/4"	N/A	INT.	EXT. MB	instruction according to installation type. Guaranteed with Impex Stone adhesive
Kenora		4 corners								products.
Savoy	4 stones	2 pieces = 1 corner				8" × 11"	28 boxes/ skid			Mortar quantity: 20 to 30 sq.ft [.]
Tiger skin	5.16 sq.ft 0.48 m²/box	2.6 lin.ft				and 8" x 11"	± 58 lbs/ box			
Yellowknife	1	(5.16 sq.ft)/box	хс				000			

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NATURAL STONES

MASONRY COLLECTION

Renaissance



Roxboro



SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADHE	SIVE	NOTES
Renaissance	Numbers of stones per box: Random	12.25 lin.ft.	2 to 8"	6 to 18"	1" to 2"	Random	± 11 lbs/ sq.ft	INT.	EXT. MB	Follow manufacturer's instruction according to installation type. Guaranteed with Impex Stone adhesive products.
Roxboro	160 sq.ft 15 m²/box	No corner				No corner	Sqna			One bag of mortar adhesive covers 25 to 35 sq.ft depending on the width of the joints.

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LAMINATED NATURAL STONES

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LAMSTONE COLLECTION

It is possible to choose the sheets at the warehouse. Add 15% to the price.

Boston

Fior



SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADHI	ESIVE	NOTES
Boston Fior Fonte Glam Jura Metal Palacio Tiffany	10 sheets No. 1: ± 7.75 sq.ft/ sheet No. 2: ± 21.53 sq.ft/ sheet	No corner	No. 1: Approx. 24" (60 cm) No. 2: Approx. 40" (100 cm)	No. 1: Approx. 48" (120 cm) No. 2: Approx. 80" (200 cm)	2-4 mm	No corners	No. 1: 3 lbs No. 2: 6 lbs	INT. AC 0055	EXT. No	Follow manufacturer's instruction according to installation type. Guaranteed with Impex Stone adhesive products. No.2 size: Shipped on a special skid 8'x4'. \$25 Non refundable. Important: This product cannot be installed near an intense heat source, max 40,000 BTU.
Fior-2 Harmony	± 21.53 sq.ft/ sheet		Approx. 40" (100 cm)	Approx. 80" (200 cm)			6 lbs			No wood fireplace. To install in a shower, refer to the waterproof membrane manufacturer.

Before installation, **always visit** the documentations section at **www.impexstones.com** for up-to-date installation guides AC0055 = AC0055 adhesive.



CUSTOM-MADE LEATHER





LEATHER TILES

CUSTOM-MADE LEATHER COLLECTION

GREAT VARIETY OF SHAPES AND COLORS.

With custom-made leather tiles, the only limit is your imagination!



IN STOCK LEATHER TILE COLLECTION



Europa (Genuine leather)

SPECIFICATIONS



Australia (Synthetic leather)

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADHESI	VE	NOTES
Europa Genuine leather			18"	18"				INT. Sika		Follow manufacturer's instruction according to installation type.
Australia	Sold by the tile	No corner			1"	No corner	N/A	Bond and finishing	EXT. No	Guaranteed with Impex Stone adhesive products.
Synthetic leather			18"	36"				nails #18		Installation: Sika Bond with finishin nails #18.

Before installation, **always visit** the documentations section at **www.impexstones.com** for up-to-date installation guides





METAL TILES

METAL COLLECTION

Custom metal tile available up to 4 'x 8' for Orbit only



Rusty



SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADH	ESIVE	NOTES
Orbit			24"	24"						Follow manufacturer's instruction according to installation type. Guaranteed with
	Sold by the tile	No corner			1/32"	No corner	± 1 lbs/sq.ft	INT. AC 0055	EXT. No	Impex Stone adhesive products. Significant variation in rust tints.
Rusty			18"	18"						Do not install near the heat sources or humid environment

Before installation, **always visit** the documentations section at **www.impexstones.com** for up-to-date installation guides AC0055 = AC0055 adhesive



DECORATIVE BRICKS

DECORATIVE BRICK COLLECTION

Indoor installation only.



Albinos

Avalanche

www.impexstones.com









SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADHE	SIVE	NOTES
Africa	± 66 bricks 10.76 sq.ft 1 m²/box	«L» Shape 9.0 lin.ft (4.8 sq.ft)/box	2 1/2"	7 1/2"		5 3/4"x2" and 2 1/3"x1/2"	44 boxes/ skid ± 35 lbs/box	INT.		Follow manufacturer's instruction according
Albinos	± 74 bricks 10.76 sq.ft 1 m²/box	No corner	2 1/4"	8"	1/2"	No corner	45 boxes/ skid ± 30 lbs/box	INT.		Guaranteed with
Avalanche		«L» Shape 9.0 lin.ft (4.8 sq.ft)/box	2 1/2"	7 1/2"		5 3/4"x2" and 2 1/3"x1/2"	44 boxes/ skid ± 35 lbs/box	LTC	EXT. No	products. Suggested grout color: Africa: cream;
Devon	± 66 bricks 10.76 sq.ft 1 m²/box	No corner	2 3/8"	7 3/8"	1/2" to 3/4"	No corner	44 boxes/ skid ± 40 lbs/box	INT.		Albinos: white; Avalanche: white; Devon: grey; Kingston: grey.
Kingston		«L» Shape 9.0 lin.ft (4.8 sq.ft)/box	2 1/2"	7 1/2"	1/2"	6 1/2"x2" and 2 1/2"x1/2"	44 boxes/ skid ± 35 lbs/box	LTC		1-1-6 mortar coverage: 45 to 50 sq.ft

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DECORATIVE BRICKS

DECORATIVE BRICK COLLECTION

Indoor installation only

Manchester



Clay brick

St-Charles



Old Montreal

Nocturn

Clay brick

Old Bank

www.impexstones.com



Old Quebec



SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADHE	SIVE	NOTES
Manchester	± 66 bricks 10.76 sq.ft 1 m²/box	Ne	2 3/8"	7 3/8"	1/2" to 3/4"	No	44 boxes/ skid ± 40 lbs/box			Follow manufacturer's instruction according
Nocturn	± 74 bricks 10.76 sq.ft 1 m²/box	- No corner	2 1/4"	8"	1/2"	corner	45 boxes/ skid ± 30 lbs/box			to installation type. Guaranteed with Impex Stone adhesive
Old Bank	± 45 bricks 8 sq.ft	«L» Shape 4.25 lin.ft	2 1/4"	9 1/4"	3/4" to 1"	Size may vary 8 1/2" x	24 boxes/ skid	INT.	EXT. No	products. Suggested grout color: Grey.
St-Charles	0.,73 m²/ box	(3.72 sq.ft)/box	2 1/4	9 1/4	5/4 10 1	3 1/2" and 2 1/4" x 1"	± 45 lbs/box		140	1-1-6 mortar coverage: 45 to 50 sq.ft Old clay bricks could
Old Montreal	± 66 bricks 10.76 sq.ft	«L» Shape 9.0 lin.ft	2 1/2"	7 1/2"	1 /\7"	5 3/4" x 2" and 2 1/3"x 1/2"				break in the box. Use broken pieces in your wall design to add realism and
Old Quebec	1 m²/box	(4.8 sq.ft)/box	2 1/2"	8 3/4"	- 1/2"	6 1/2"x2" and 2 1/2"x1/2"	= 55 (65) 664			authenticity.

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DECORATIVE STONES

CALIFORNIAN COLLECTION





Rustic Ash



SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADHE	SIVE	NOTES
Rustic	3 stone sizes 8.14 sq.ft 0.75 m²/box	2 sizes of «L»		5 1/2" 11 1/4" 19"	1 1/4"	4" x 12" and 4" x 6 3/4"	40 boxes/ skid	INT.	EXT.	Follow manufacturer's instruction according to installation type.
Glacier	3 stone sizes	shape corners 5.0 lin.ft (3.5 sq.ft)/box	4"	5 1/2"	1" to 0"	4" x 10"	± 55 lbs/ box		No	Guaranteed with Impex Stone adhesive
Night	8.44 sq.ft 0.76 m²/box			11 1/4" 19 1/4"	1" to 2"	and 4" x 7"		INT.		products.

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GRILLARDINE COLLECTION









NEW

SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADHE	SIVE	NOTES
Beige	Variable quantity/box	«L» shape 3.0 lin.ft	Several st		ole sizes: railable to crea	ite a more	40 boxes/ skid	INT.		Follow manufacturer's instruction according
Glacier	6.46 sq.ft 0.60 m²/box	(4.5 sq.ft)/box	Severalise		ive design.		± 50 lbs/box	INT. LTC	EVT	to installation type. Guaranteed with Impex Stone adhesive
Pulsar	Variable quantity/box 7.53 sq.ft 0.7 m²/box		2 to 6 1/2"	14 to 17"	1" to 2"		20 boxes/ skid ± 75 lbs/box	INT.	EXT. No	products. Can be installed with or without joints.
Vancouver	3 stone sizes 10.76 sq.ft 1 m²/box	No corner	3 7/8"	8" 11 7/8" 19 3/4"	1/2 to 1"	No corner	24 boxes/ skid ± 85 lbs/box	LTC		1-1-6 mortar coverage 45 to 50 sq.ft

Before installation, **always visit** the documentations section at **www.impexstones.com** for up-to-date installation guides. INT = Interior installation | EXT = Outdoor installation | LTC = LTC Mortar adhesive, white or grey | MB = Mason Bond







CONCRETE PRODUCTS

Galaxy

CONCRETE COLLECTION

Custom-made concrete available for this collection.

Convex Concrete Other colors

Luna



Also available without holes.

Some tiles may have a glossy finish while others have a matte finish. No choice can be made between the finishes.



SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADHI	ESIVE	NOTES	
Galaxy	2 tiles 8 sq.ft 0.74 m²/box	No	- <i>(</i> 1)		0 (0)		20 boxes/ skid ± 53 lbs/box	/			Follow manufacturer's instruction according to installation type. Guaranteed with
Luna	1 tile 4 sq.ft 0.37 m²/box		24"	24"	2/3"	No			EXT.	Impex Stone adhesive products. Non-rectified product, tolerance ± 1 mm.	
Convex concrete	10 pieces 10 sq.ft 0.93 m²/box	corner	12"	12"	3/4 to 1 1/2"	corner	± 80 lbs/box		No	Luna, Galaxy and Trinity: Can be installed with or without joints.	
Trinity	2 panels 8 sq.ft 0.74 m²/box		18"	32"	3/4"		37 boxes/ skid ± 45 lbs/box			Convex concrete: Grey or white. Other colors available on special order.	

Before installation, **always visit** the documentations section at **www.impexstones.com** for up-to-date installation guides. INT = Interior installation | EXT = Outdoor installation | LTC = LTC Mortar adhesive, white or grey | MB = Mason Bond





CONCRETE PRODUCTS

CONCRETE PLANKS COLLECTIONS

Plank sur mesure disponible pour candte collection

Champlain







Vivaldi Beige



Vivaldi Grey



SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADHI	ESIVE	NOTES	
Champlain	6 planks 10.65 sq.ft		7 7/8"	31 5/8"	3/4"		24 boxes/ skid ± 65 lbs/	INT. LTC		Follow manufacturer's instruction according to installation type.	
Dunham	0.99 m²/box					box			Guaranteed with Impex Stone adhesive		
Vivaldi Beige	6 planks	No				No			EXT.	products. Non-rectified product. Tolerance ± 1mm. Vivaldi:	
Vivaldi White	9 sq.ft 0.83 m²/box (1.5 sq.ft/plank) Made by hand, on special order for Vivaldi Beige only (2 to 4 weeks).	0.83 m²/box (1.5 sq.ft/plank) Made by hand, on special order for	corner	6"	36"	3/4" and 1 1/4"	corner	20 boxes/ skid ± 15 lbs/ box	INT. Sika Bond	No	This product can be customized with any color and size. Thickness can vary. No return on this
Vivaldi Grey										product. Using a sealer will help protect this product.	

Before installation, **always visit** the documentations section at **www.impexstones.com** for up-to-date installation guides. INT = Interior installation | EXT = Outdoor installation | LTC = LTC Mortar adhesive, white or grey | Sika Bond = Sika Bond adhesive 63

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TINTED WALNUT

WOOD SIDING

IMPEX STONE | www.impexstones.com

WOOD SIDING COLLECTION





SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADHI	ESIVE	NOTES
Natural Walnut	6 pieces	Νο				No	48 boxes/ skid	INT.	EXT.	Follow manufacturer instruction according to installation type. Guaranteed with Impex Stone adhesiv products. Undercoat: 1/4" - MDF ABC Grade
Tinted Walnut	+ 18.55 sq.ft + 1.72 m²/box	corner	9 3/16"	48 1/2"	3/8 to 1/2"	corner	± 30 lbs/ box	Yes	No	Glossy with UV ± 355 Installation: Sika Bond adhesive ar finishing nails. Finishing moldings ar available in various sizes in department stores to help you customize your project



WOOD SIDING

3D WOOD COLLECTION

IMPEX STONE | www.impexstones.com

Pearl





Lounge Camel



Navaro

Silver



Lounge Chrome

Molding



SPECIFICATIONS

PRODUCTS	PER BOX	CORNERS/BOX	HEIGHT	LENGTH	THICKNESS	CORNERS	WEIGHT	ADHI	ESIVE	NOTES
Copper	8 planks 17.68 sq.ft/box 1.7 m²/box		6 3/4"	47"	1/2 to 3/4"		36 boxes/ skid ± 25 lbs/ box			Follow manufacturer's instruction according to installation type.
Lounge Camel and Lounge Chrome	8 planks in 3 thicknesses 17.6 sq.ft 1.64 m²/box		6 3/4"	46 1/2"	1/2", 3/4" and 1"	-	36 boxes/ skid ± 25 lbs/ box	_		Guaranteed with Impex Stone adhesive products. Installation: Sika Bond and finishing nails.
Pearl	8 planks 17.68 sq.ft/box 1.7 m²/box	No corner	6 3/4"	47"	1/2 to 3/4"	No corner	36 boxes/ skid ± 25 lbs/ box	INT. Yes	EXT. No	Leave the wood 24 to 48h in the room where it will be installed. Moldings and touch-up
Navaro	18 planks in 2 thicknesses 15.7 sq.ft 1.46 m²/box		3 5/8"	24 and 48"	3/8" and 3/4"	-	36 boxes/ skid ± 20 lbs/ box			kits available. Moldings are shipped in a special tube, \$5/tube. 1 tube holds up to 4 moldings of 8 lin.ft each.
Silver	8 planks 17.68 sq.ft/box 1.7 m²/box		6 3/4"	47"	1/2" to 3/4"		36 boxes/ skid ± 25 lbs/ box			Lounge Chrome: The molding does not fit with 1" thick planks.

Before installation, **always visit** the documentations section at **www.impexstones.com** for up-to-date installation guides. INT = Interior installation | EXT = Outdoor installation.

ADHESIVE PRODUCTS

RECOMMENDATIONS FOR THE INSTALLATION OF IMPEX PRODUCTS

	BACKING	ADHESIVE	FEATURES			
	Drywall Follow the recommendations of the National Building Code	LTC Indoor only Sika Bond Follow the recommendations of the National Building Code	The drywall must be painted and scratched. The National Building Code recommends using a wire mesh. 3/8 trowel with double sticking except for Outdoor Collection (1/2 with double sticking)			
STONES (DOUBLE STICKING)	Lightweight Cement Follow the recommendations of the National Building Code	LTC Indoor only Mason Bond Outdoor	The joints must be finished with fiberglass tape and mortar. 3/8 trowel with double sticking except for Outdoor Collection (1/2 with double sticking)			
	Wire Mesh Follow the recommendations of the National Building Code	LTC Indoor only Mason Bond Outdoor	Must be filled with mortar and let dry 24 hours before installation. 3/8 trowel with double sticking except for Outdoor Collection (1/2 with double sticking)			
	Drywall Follow the recommendations of the National Building Code	LTC Indoor only Sika Bond adhesive For Vivaldi only	The drywall must be painted and scratched. The National Building Code recommends using a wire mesh. ½ trowel with double sticking.			
CONCRETE PRODUCTS (DOUBLE STICKING)	Lightweight Cement Follow the recommendations of the National Building Code	LTC Indoor only Sika Bond adhesive For Vivaldi only	The joints must be finished with fiberglass tape and mortar. Using a wire mesh is recommended. ½ trowel with double sticking.			
	Wire Mesh Follow the recommendations of the National Building Code	LTC Indoor only Sika Bond adhesive For Vivaldi only	Must be filled with mortar and let dry 24 hours before installation. ½ trowel with double sticking.			
WOOD AND LEATHER PRODUCTS	All wall surfaces	Sika Bond adhesive Finishing nails	Touch-up kits available for wood products.			
AMSTONE DOUBLE STICKING)	All wall surfaces Not on plywood or wood panels.	DURA PRO AC0055 Cannot be installed near an intense heat source	Double sticking. V 3/16 trowel on the wall and straight trowel on the back of the product.			
DECORATIVE BRICKS (DOUBLE STICKING)	Drywall Follow the recommendations of the National Building Code	LTC Indoor only Sika Bond Follow the recommendations of the National Building Code	The drywall must be painted and scratched. Straight trowel with double sticking.			
METAL	All wall surfaces	AC0055 adhesive Simple sticking on the back of the tile.	Apply the adhesive on the back of the tile with a 3/16 V-shaped trowel.			

ACCESSOIRIES

ADHESIVES

DESCRIPTION	ESTIMATED COVERING	FORMAT	COMMENTS		
Mortar cone	N/A	N/A	To facilitate the installation of joints.		
White King Mortar Type N - 116			For joints.		
Cream King Mortar Type N - 116 ± 50 sq.ft for decorative bricks joints		30 kg	For joints.		
Grey King Mortar Type N - 116			For joints.		
LTC Mortar Adhesive	± 40 to 50 sq.ft Outdoor stones: ± 20 to 30 sq.ft	22.7 kg	Available in grey or white for indoor installation.		
Mason Bond 400	± 20 to 30 sq.ft	30 kg	Follow manufacturer's instruction according to installation type. Light cement panel or galvanized mesh for other surfaces. Outdoor installation only.		
Sika Bond ± 5 sq.ft		300 ml	Good adhesion on most surfaces.		
Dura Pro AC0055	Lamstone: 24" x 48" = 1 tube / 40" x 80" = 3 tubes Metal: 2 tiles = 1 tube	300 ml	For Metal tiles and Lamstone sheets.		
	± 70sq.ft with double sticking	3.78 L			





LTC MORTAR ADHESIVE

MORTAR CONE



MASON BOND 400



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SEALERS

DESCRIPTION	ESTIMATED COVERING	FORMAT	COMMENTS
Cement Grout Residue remover	Variable depending on the concentration used and the state of the surface to clean.	946 ml	All Impex products, excluding marble and limestone.
Color Enhancer	Between 75 sq.ft and 100 sq.ft	500 ml	Bricks, natural stones, decorative stones and planks, quartzite.
Natural Finish - sealer	Between 75 sq.ft and 100 sq.ft	500 ml	Bricks, natural stones, decorative stones and planks, quartzite.
High Gloss Finish - sealer	Between 75 sq.ft and 100 sq.ft	500 ml	Bricks, natural stones, decorative stones and planks, quartzite.
Molding Touch-Up kit	N/A	250 ml	8 available colors.

*Technical sheets available at www.impexstones.com for up-to-date installation guides.









CEMENT GROUT RESIDUE REMOVER **COLOR ENHANCER**

NATURAL FINISH

HIGH GLOSS FINISH

INSTALLATION GUIDE

In order to learn as accurately as possible on installation techniques, please visit our website at all times to get access to the latest version of the Installation Guides. **All Installation Guides are available in the Documentation section.**



The installer and the buyer have the responsibility to inspect the products prior to the installation. If the installer doubts the products, the manufacturing or finishing quality and cannot place it in a less conspicuous place, nor eliminate imperfection, he/she should not install it. Once the products are installed, it shall be considered as having been accepted by the installer and the owner even if the latter is absent at the time of installation.

NATURAL AND DECORATIVE STONES

INDOOR INSTALLATION ONLY

The video is available at www.impexstones.com

PLEASE VISIT OUR WEBSITE AT ALL TIMES FOR THE LATEST VERSION OF THE INSTALLATION GUIDES.

IMPORTANT NOTES

Impex Stone offers many different models of natural stones that can be installed indoor as well as outdoor while respecting the recommendations of the National Building Code and any other regulations in place. Please note that indoor and outdoor installations are different.

Before installing the product, the installer and the owner must make sure that the wall complies with the conditions specified in this document. The installer and the buyer have the responsibility to inspect the products prior to their installation. If the installer doubts the product, the manufacturing or finishing quality and cannot place it in a less conspicuous place, nor eliminate imperfection, he/she should not install it. Once the products are installed, it shall be considered as having been accepted by the installer and the owner even if the latter is absent at the time of installation.

Slate oxidation is a natural phenomenon and our Charcoal, Eclipse, Tornado, MacKenzie and Plasma Tornado natural stones could be affected if the stone is in contact with humidity. To minimise the effects a sealer could delay or mitigate this phenomenon. Impex Stone may not be held responsible for this natural process at any time. The customer must make sure that the purchased product is suitable for the desired installation. Once again, if you have any doubts or questions, please contact our customer service department. Since Impex Stone has absolutely no control over the proper preparation of the surfaces, the method of application or the ability of the installer, no guarantee on the implicit or explicit result can be offered.

STEP 1 – TOOLS REQUIRED

In preparation for the installation, make sure you have the following tools on hand:

Diamond tipped saw	Bucket	Straight and ½ trowel		
Tuck pointer	Sponge	Measuring tape		
Level	Chalk line	Mask		
Mortar cone, if necessary	Broom for joints	Security glasses		

INSTALLATION GUIDE

NATURAL AND DECORATIVE STONES (NEXT)

INDOOR INSTALLATION ONLY

STEP 2 – ADHESIVE PRODUCT

The recommended adhesive for indoor installation is the LTC adhesive mortar available in 2 colors; white and grey. For natural marble stones, it is imperative to use the white adhesive mortar.

Before using any other adhesive product, please refer to the mortar manufacturer technical sheet before proceeding with the installation.

STEP 3 – SURFACE PREPARATION

Careful preparation is an essential step to the success of the final result. Most problems attributed to stones are, in fact, caused by a lack of mortar or an improper preparation of the surface which has to be porous, clean, uniform, free of dust, dirt, oil, wax, soot, mold, powder, flakes, etc.

Follow these instructions:

For drywalls, Lightweight cement boards or concrete surface

Follow the National Building Code and any other regulations in place.

STEP 4 – INSTALLATION

- 1. Open all the boxes, take out the stones and choose them according to the desired effect. Put any broken stone aside and use them for cuts. Remove any dust on the back of the stone.
- 2. In a clean bucket, prepare the LTC mortar adhesive according to the manufacturer's instructions.
- 3. If cuts are necessary, soak the cut stone in a bucket filled with water to remove dust particles or dough cutter.
- 4. Stone laying requires a double sticking, that is, the mortar adhesive must be applied on the wall AND on the stone. Use a straight trowel to apply it on the wall and a ½ trowel on the stone. Apply enough pressure on the stone to make it adhere firmly to the wall and ensure a perfect contact between the stone and the wall. Apply the mortar on a maximum surface of 15 square feet at a time to prevent the mortar from hardening too quickly on the wall. NOTE: For Halifax, be sure to apply mortar between all stones on the back of the piece. Use a ½ trowel for the double sticking.
- 5. Install a maximum height of 4 feet per day.
- 6. Always start from the bottom. If corner stones are required, install these first.
- 7. If joints are required, use a Type N 1-1-6 mortar. Make sure the corners are of the same width. The space between joints must be free of the adhesive mortar in order to facilitate the application of Type N mortar for the joints. If there are residues of the LTC mortar, it may complicate the scraping of the joints the next day. **NOTE:** For Halifax, apply mortar between each pieces with the mortar cone. Wait 15-20 minutes to scrape off the joints with the tuck pointer.
NATURAL AND DECORATIVE STONES (NEXT)

INDOOR INSTALLATION ONLY

8. Let it dry. **Important:** Take the necessary measures to avoid spreading the adhesive mortar on the stones. If it happens, wait 15 to 20 minutes before wiping it with a dry cloth. **Do not scrub or use water on decorative stones.**

STEP 5 – APPLICATION OF TYPE N 1-1-6 MORTAR FOR THE JOINTS

If required, wait for the next day for the application of the Type N mortar. Please follow these instructions:

- 1. In a clean bucket, prepare the Type N mortar according to the manufacturer's instructions.
- 2. Fill the mortar cone using a trowel.
- 3. Align the tip of the mortar cone on the joint and twist it. The mortar will be expelled between the stones to form a joint.
- 4. **TIP:** To make this operation easier, add a very thin thread of transparent hand soap into the mortar. Important: Take the necessary measures to avoid spreading type N mortar on the stones. If it happens, wait 15 to 20 minutes before wiping it with a dry cloth. **Do not scrub** or use water on decorative stones.
- 5. 15 to 20 minutes after applying the mortar, scrape off the joints with the tuck pointer. **Important: Do not wait until the following day to scrape off the joints.** Do not scrape the stone with a wire brush, acid or any product containing acid. Do not use a wetted brush and **never** use water on decorative stones. Use a dry cloth to remove excess mortar on the stones. Do not scrub.
- 6. Let it dry.

WARRANTY

Impex Stone products have a limited warranty of 10 years from the date of purchase (proof required) when the installation is done in accordance with the recommendations of the National Building Code and the installation guide included in the product specifications of the manufacturer. The original invoice from the authorized dealer must be supplied.

The warranty DOES NOT COVER any damages resulting from:

- Installation contrary to our Installation Guide or proper installation practices.
- Wall movements due to the subsidence of the soils or other causes.
- Contact with chemical products, paint or others.
- Discoloration due to polluting atmospheric agents, water or friction.
- Stains, oxidation, discoloration and fading due to polluting atmospheric agents or any external agents.

LEATHER TILES

PLEASE VISIT OUR WEBSITE AT ALL TIMES FOR THE LATEST VERSION OF THE INSTALLATION GUIDES.

This installation guide applies to leather tiles. Impex Stone leather tiles can be installed indoor only while respecting the recommendations of the National Building Code and any other regulations in place. If you have doubts or questions, please contact our customer service.

Before installing the product, the installer and the owner must make sure that the wall complies with the conditions specified in this document. The installer and the buyer have the responsibility to inspect the products prior to their installation. If the installer doubts the product, the manufacturing or finishing quality and cannot place it in a less conspicuous place, nor eliminate imperfection, he/she should not install it. Once the products are installed, it shall be considered as having been accepted by the installer and the owner even if the latter is absent at the time of installation. Once again, if you have any doubts or questions, please contact our customer service department. Since Impex Stone has absolutely no control over the proper preparation of the surfaces, the method of application or the ability of the installer, no guarantee on the implicit or explicit result can be offered.

STEP 1 – TOOLS REQUIRED

In preparation for the installation, make sure you have the following tools on hand:

Table saw with finishing blade	Finish nailer	Rotozip (or similar tool)
Utility knife (Exacto knife)	Measuring tape	Level
Security glasses	Silicon or Sika Bond adhesive tubes	Square
21 Gauge finishing nails without head	Medium grit sandpaper	

STEP 2 – ADHESIVE PRODUCT

For custom-made leather tiles it is recommended to use the SikaBond. For Europa and Australia, please use Silicon and 21 Gauge finishing nails without head. Before using any other adhesive product, please refer to the adhesive manufacturer instructions before proceeding with the installation.

LEATHER TILES (NEXT)

STEP 3 – SURFACE PREPARATION

Careful preparation of the surface is an essential step to the success of the final result. Most problems attributed to leather tiles are, in fact, caused by an improper preparation of the surface which has to be clean, uniform, free of dust, dirt, oil, wax, soot, mold, powder, flakes, etc.

Important: Please note that the leather tiles will not correct any apparent or pronounced defects of the wall. It is therefore essential to make sure the wall or the surface to cover is in good condition prior to starting the installation.

STEP 4 – LEATHER TILES INSTALLATION

Important: The leather tiles must be stored in the room where the installation will be done at least 72 hours prior to the installation. It is essential for the tiles to become acclimatized to the room conditions.

- 1. If required, install the appropriate contour moldings.
- 2. Draw a level line on the wall at the top of the first tile.
- 3. If necessary, apply some dye on the apparent cuts.
- 4. On the back tile, use the sandpaper to buff the backing and spread 6 points of the Sikabond glue. With the finish nailer, fix 4 nails in seam.
- 5. Verify the level of each row and adjust it if necessary.

To cut the panel

- 1. Use the utility knife to cut the leather and the foam pad.
- 2. Adjust the blade on the table saw to cut only the back panel.
- 3. Put the leather panel on the table saw and cut the back panel.

WARRANTY

Impex Stone products have a limited warranty of 1 year from the date of purchase (proof required) when the installation is done in accordance with the recommendations of the National Building Code and the installation guide included in the product specifications of the manufacturer. The original invoice from the authorized dealer must be supplied.

EXCLUSIONS

Impex Stone DOES NOT COVER any of the following:

- Installation contrary to our Installation Guide or proper installation practices.
- Damage caused by mold or mildew.
- Discoloration or color variation caused by UV exposure or contact with liquid.
- Damage caused by furnitures.
- Damage from any post-treatment product applied to the tiles.

LEATHER TILES (NEXT)

EXCLUSIONS (NEXT)

- Damage of tiles from any post work done on tiles i.e. nailing, hammering, etc.
- Damage caused by improper use or maintenance.
- Damage caused by improper storage or handling.
- Application of tiles on a flexible, non-rigid wall surface.
- Applied to an exterior wall.

METAL TILES

PLEASE VISIT OUR WEBSITE AT ALL TIMES FOR THE LATEST VERSION OF THE INSTALLATION GUIDES.

This installation guide applies to metal tiles. Impex Stone metal tiles can be installed indoor only while respecting the recommendations of the National Building Code and any other regulations in place. If you have doubts or questions, please contact our customer service.

Before installing the product, the installer and the owner must make sure that the wall complies with the conditions specified in this document. The installer and the buyer have the responsibility to inspect the products prior to their installation. If the installer doubts the product, the manufacturing or finishing quality and cannot place it in a less conspicuous place, nor eliminate imperfection, he/she should not install it. Once the products are installed, it shall be considered as having been accepted by the installer and the owner even if the latter is absent at the time of installation. Once again, if you have any doubts or questions, please contact our customer service department. Since Impex Stone has absolutely no control over the proper preparation of the surfaces, the method of application or the ability of the installer, no guarantee on the implicit or explicit result can be offered.

STEP 1 – TOOLS REQUIRED

In preparation for the installation, make sure you have the following tools on hand:

Table saw with finishing blade	Grinder with disk for metal	Chalk line
Measuring tape	Level	Security glasses
Security gloves	Durapro AC0055 adhesive tubes	Square
Safety clothing	Adhesif Tape	3/16 V Trowel
Tremclad Clear Mat		

CAUTION: Metal cutting may cause injury. At all times, wear appropriate safety clothing, facial and hands protection.

STEP 2 – ADHESIVE PRODUCT

For metal tiles, the recommended adhesive is Durapro AC0055 glue. Please refer to Durapro for the technical sheet. Before using any other adhesive product, please refer to the adhesive manufacturer instructions before proceeding with the installation. Use 1 tube for 2 tiles.

METAL TILES (NEXT)

STEP 3 – SURFACE PREPARATION

Careful preparation of the surface is an essential step to the success of the final result. Most problems attributed to metal tiles are, in fact, caused by an improper preparation of the surface which has to be clean, uniform, free of dust, dirt, oil, wax, soot, mold, powder, flakes, etc.

Important: Please note that the metal tiles will not correct any apparent or pronounced defects of the wall. It is therefore essential to make sure the wall or the surface to cover is in good condition prior to starting the installation. DO NOT INSTALL NEAR HEATING SOURCES.

STEP 4 – METAL TILES INSTALLATION

Once you have calculated the required quantities, received the products and prepared the surface, you are now the principal contractor of your work. Follow these steps to install the tiles properly:

- 1. It is imperative to open all boxes, lay out all tiles on the floor in order to create the desired design. Take your time to choose your layout.
- 2. With the chalk line, trace the layout on the wall.
- 3. The installation of the tiles must start in the center of the wall and not with the side, bottom or top of it.
- 4. On the back tile, apply the AC0055 glue and spread it with the help of the 3/16 V trowel.
- 5. 10 minutes after the application of the glue, firmly press the metal tile on the surface. Do not move the tile once in place. Wait 48h before applying any stress on the tile.
- 6. In case of light scratches, the product Tremclad Clear Mat can be used.

To cut the panel

- 1. Apply adhesive tape on the table saw in a way that the metal tile will not touch the cutting surface. It is very important that the surface is free of dust, debris or other dirt. Failure to pay attention to the cutting surface may result in scratches on the tile.
- 2. The metal tiles must be cut upside down. This means you need to see the back of the tile when cutting.

CAUTION: Metal cutting may cause injury. At all times, wear appropriate safety clothing, facial and hands protection.

3. After finish cutting the tile, if needed, you can use a grinder with disk for metal to touch up the finishing.

WARRANTY

Impex Stone products have a limited warranty of 1 year from the date of purchase (proof required) when the installation is done in accordance with the recommendations of the National Building Code and the installation guide included in the product specifications of the manufacturer. The original invoice from the authorized dealer must be supplied.

METAL TILES (NEXT)

EXCLUSIONS

Impex Stone DOES NOT COVER any of the following:

- Installation contrary to our Installation Guide or proper installation practices.
- Damage caused by mold or mildew.
- Discoloration or color variation caused by UV exposure or contact with liquid.
- Damage caused by furniture.
- Damage from any post-treatment product applied to the tiles.
- Damage of tiles from any post work done on tiles i.e. nailing, hammering, etc.
- Damage caused by improper use or maintenance.
- Damage caused by improper storage or handling.
- Application of tiles on a flexible, non-rigid wall surface.
- Applied to an exterior wall.



INDOOR INSTALLATION ONLY

The video is available at www.impexstones.com

PLEASE VISIT OUR WEBSITE AT ALL TIMES FOR THE LATEST VERSION OF THE INSTALLATION GUIDES.

IMPORTANT NOTES

LamStone products from Impex Stone can only be installed indoor respecting the recommendations of the National Building Code and any other regulations in place. **Important:** Do not install LamStone behind or near a wood fireplace or other fireplace that is more than 40,000 BTU. If you are uncertain, please contact our customer service department for information. **Attention:** Always wear gloves, security glasses and a protective mask as this product contain fiberglass. The cuts must be done outdoor or in an airy, well ventilated area.

Before installing the product, the installer and the owner must make sure that the wall complies with the conditions specified in this document. The installer and the buyer have the responsibility to inspect the products prior to their installation. If the installer doubts the product, the manufacturing or finishing quality and cannot place it in a less conspicuous place, nor eliminate imperfection, he/she should not install it. Once the products are installed, it shall be considered as having been accepted by the installer and the owner even if the latter is absent at the time of installation. The customer must make sure that the purchased is suitable for the desired installation Once again, if you have any doubts or questions, please contact our customer service department. Since Impex Stone has absolutely no control over the proper preparation of the surfaces, the method of application or the ability of the installer, no guarantee on the implicit or explicit result can be offered.

STEP 1 – TOOLS REQUIRED

In preparation for the installation, make sure you have the following tools on hand:

Saw with abrasive blades	Bucket	Straight trowel and V 3/16
Dryer	Sponge	Measuring tape
Level	Chalk Line	Protective mask
Security glasses	Rags or carpet roll	

LAMSTONE (NEXT) INDOOR INSTALLATION ONLY

STEP 2 – ADHESIVE PRODUCT

The recommended adhesive is the DuraPro AC0055 glue. Please refer to Durapro for the technical sheet. Before using any other adhesive product, please refer to the technical sheet of manufacturer before proceeding with the installation. If the product is installed near a fireplace, wait 10 days before using it.

Attention: In a humid environment such as a shower, please refer to the manufacturer of the sealing product to verify the recommended type of glue to use.

- Expect 2 tubes of AC0055 300ml for one sheet of 24"x48".
- Expect 3 tubes of AC0055 300ml for one sheet of 40"x80".

STEP 3 – PREPARATION OF THE SURFACE

Careful preparation is an essential step to the success of the final result. Most problems attributed to Lamstones are, in fact, caused by an improper preparation of the surface which has to be porous, clean, uniform, free of dust, dirt, oil, wax, soot, mold, powder, flakes, etc.

Follow these instructions:

For drywalls, Lightweight cement boards or concrete surface

Follow the National Building Code and any other regulations in place.

STEP 4 – INSTALLATION

Once you have calculated the amount of Lamstones required, received the products and prepared the surface, you are now the principal contractor of your work. Follow these steps for best results:

- 1. Open all the boxes, take out the Lamstones, place them on the floor to create the desired effect. Take your time to choose the best layout.
- 2. With a chalk line, trace your design on the wall. If joints are required between the sheets, define the spacing at this stage.
- 3. You must start the installation from the center **and not** from the sides, bottom or top.
- 4. Lamstones laying requires a double sticking, that is, the adhesive must be applied on the wall and on the sheet. Use a V 3/16 trowel to apply it on the wall and a trowel on the sheet. Apply enough pressure on the sheet to make it adhere firmly to the wall and ensure a perfect contact between the sheet and the wall. If air is left, it will expand if the air heated. A bubble could form, and the Lamstone sheet could detach from the wall.No air should last between wall and product. If necessary, use rags or a rolling pin. All the surface of the sheet has to be glued to the wall.

LAMSTONE (NEXT)

INDOOR INSTALLATION ONLY

5. Let it dry.

6. **Important:** Take the necessary measures to avoid spreading the adhesive on the sheets. If it happens, wait 15 to 20 minutes before wiping it with a dry cloth. Do not scrub it. DO NOT USE ACID BASE CLEANSER.

WARRANTY

Impex Stone products have a limited warranty of 10 years from the date of purchase (proof required) when the installation is done in accordance with the recommendations of the National Canadian Building Code and the installation guide included in the product specifications of the manufacturer. The original invoice from the authorized dealer must be supplied.

The warranty DOES NOT COVER any damages resulting from:

- Installation contrary to our Installation Guide or proper installation practices.
- Wall movements due to the subsidence of the soils or other causes.
- Contact with chemical products, paint or others.
- Discoloration due to polluting atmospheric agents, water or friction.
- Stains, oxidation, discoloration and fading due to polluting atmospheric agents or any external agents.

OUTDOOR NATURAL STONES

OUTDOOR INSTALLATION ONLY

PLEASE VISIT OUR WEBSITE AT ALL TIMES FOR THE LATEST VERSION OF THE INSTALLATION GUIDES.

IMPORTANT NOTES

Impex Stone offers many different models of natural stones that can be installed indoor as well as outdoor while respecting the recommendations of the National Building Code and any other regulations in place. Please note that indoor and outdoor installations are different.

Before installing the product, the installer and the owner must make sure that the wall complies with the conditions specified in this document. The installer and the buyer have the responsibility to inspect the products prior to their installation. If the installer doubts the product, the manufacturing or finishing quality and cannot place it in a less conspicuous place, nor eliminate imperfection, he/she should not install it. Once the products are installed, it shall be considered as having been accepted by the installer and the owner even if the latter is absent at the time of installation.

Slate oxidation is a natural phenomenon and our Charcoal, Eclipse, Tornado, MacKenzie and Plasma Tornado natural stones could be affected if the stone is in contact with humidity. To minimise the effects a sealer could delay or mitigate this phenomenon. Impex Stone may not be held responsible for this natural process at any time.

Once again, if you have any doubts or questions, please contact our customer service department. Since Impex Stone has absolutely no control over the proper preparation of the surfaces, the method of application or the ability of the installer, no guarantee on the implicit or explicit result can be offered.

STEP 1 – TOOLS REQUIRED

In preparation for the installation, make sure you have the following tools on hand:

Diamond tipped saw	Bucket	Straight trowel
Tuck pointer	Sponge	Measuring tape
Level	Chalk line	Mask
Mortar cone, if necessary	Broom for joints	Security glasses
Slate sealer		

OUTDOOR NATURAL STONES (NEXT)

OUTDOOR INSTALLATION ONLY

STEP 2 – ADHESIVE PRODUCT

For outdoor installation, the adhesive recommended is the Mason Bond 400 mortar.

For any other types of adhesive, please refer to the mortar manufacturer prior to proceeding with the installation.

STEP 3 – SURFACE PREPARATION

Careful preparation is an essential step to the success of the final result. Most problems attributed to natural stones are, in fact, caused by an improper preparation of the surface which has to be clean, uniform, free of dust, dirt, oil, wax, soot, mold, powder, flakes, etc.

Follow these instructions:

For drywalls, Lightweight cement boards or concrete surface

Please refer to the National Building Code and any other regulations in place.

STEP 4 – INSTALLATION

- 1. Open all the boxes, take out the stones and choose them according to the desired effect. Put any broken stone aside and use them for cuts. Remove any dust on the back of the stone.
- 2. Slates stone has to be sealed on 5 sides before the installation to delay oxidation.
- 3. In a clean bucket, prepare the Mason Bond 400 mortar according to the manufacturer's instructions.
- 4. If cuts are necessary, soak the cut stone in a bucket filled with water to remove dust particles or dough cutter.
- 5. Stone laying requires a double sticking, that is, the Mason Bond 400 mortar must be applied on the wall and on the stone. Use a straight trowel to apply the Mason Bond 400 on the wall and on the stone. Apply enough pressure on the stone to make it adhere firmly to the wall and ensure a perfect contact between the stone and the wall. Apply the mortar on a maximum surface of 15 square feet at a time to prevent the mortar from hardening too quickly. NOTE: For Halifax, be sure to apply mortar between all stones on the back of the piece. Use a straight trowel for the double sticking.
- 6. Install a maximum height of 4 feet per day.
- 7. Always start from the bottom. If corner stones are required, install these first.
- 8. If joints are required (for masonry stones), use a Type N 1-1-6 mortar. Make sure the corners are of the same width. The space between joints must be free of Mason Bond 400 mortar in order to facilitate the application of Type N mortar for the joints. If there are residues of the Mason Bond 400 mortar, it may complicate the scraping of the joints the next day. NOTE: For Halifax, apply mortar between each pieces with the mortar cone. Wait 15-20 minutes to scrape off the joints with the tuck pointer. Be sure that all joints are watertight.

OUTDOOR NATURAL STONES (NEXT)

OUTDOOR INSTALLATION ONLY

9. Let it dry.

10. **Important:** Take the necessary measures to avoid spreading Mason Bond 400 mortar on the stones. If it happens, wait 15 to 20 minutes before wiping it with a dry cloth.

STEP 5 - APPLICATION OF TYPE N 1-1-6 MORTAR ON THE JOINTS

If required, wait for the next day for the application of the Type N mortar. Please follow these instructions:

- 1. In a clean bucket, prepare the Type N mortar according to the manufacturer's instructions.
- 2. Fill the mortar cone using a trowel.
- 3. Align the tip of the mortar cone on the joint and twist it. The mortar will be expelled between the stones to form a joint. **Important:** Take the necessary measures to avoid spreading type N mortar on the stones. If it happens, wait 15 to 20 minutes before wiping it with a dry cloth.
- 4. 15 to 20 minutes after applying the mortar, scrape off the joints with the tuck pointer. **Important:** Do not wait until the following day to scrape off the joints.
- 5. Let it dry.

WARRANTY

Impex Stone products have a limited warranty of 10 years from the date of purchase (proof required) when the installation is done in accordance with the recommendations of the National Canadian Building Code and the installation guide included in the product specifications of the manufacturer. The original invoice from the authorized dealer must be supplied.

The warranty DOES NOT COVER any damages resulting from:

- Installation contrary to our Installation Guide or proper installation practices.
- Wall movements due to the subsidence of the soils or other causes.
- Contact with chemical products, paint or others.
- Natural stains or oxidation, discoloration and fading due to polluting atmospheric agents or any external agents.
- Impex Stone products are not suitable for use on any area subjected to walking surfaces.

CONCRETE PRODUCTS

INDOOR INSTALLATION ONLY

The video is available at www.impexstones.com

PLEASE VISIT OUR WEBSITE AT ALL TIMES FOR THE LATEST VERSION OF THE INSTALLATION GUIDES.

IMPORTANT NOTES

Concrete/decorative planks can only be installed indoor while respecting the recommendations of the National Building Code and any other regulations in place.

Before installing the product, the installer and the owner must make sure that the wall complies with the conditions specified in this document. The installer and the buyer have the responsibility to inspect the products prior to their installation. If the installer doubts the product, the manufacturing or finishing quality and cannot place it in a less conspicuous place, nor eliminate imperfection, he/she should not install it. Once the products are installed, it shall be considered as having been accepted by the installer and the owner even if the latter is absent at the time of installation.

The customer must make sure that the purchased product is suitable for the desired installation. Once again, if you have any doubts or questions, please contact our customer service department. Since Impex Stone has absolutely no control over the proper preparation of the surfaces, the method of application or the ability of the installer, no guarantee on the implicit or explicit result can be offered.

STEP 1 - REQUIRED TOOLS

In preparation for the installation, make sure you have the following tools on hand:

Diamond tipped saw	Bucket	Straight and ½ trowel
Level	Sponge	Measuring tape
Chalk line	Security glasses	Mask

STEP 2 – ADHESIVE PRODUCT

The recommended adhesive for indoor installation is the LTC mortar available in 2 colors; white or grey EXCEPT for Vivaldi Collection which must be glued with Sika Bond. Before using this adhesive or any other adhesive product, please refer to the adhesive manufacturer technical sheet before proceeding with the installation.

CONCRETE PRODUCTS (NEXT)

INDOOR INSTALLATION ONLY

STEP 3 – SURFACE PREPARATION

Careful preparation is an essential step to the success of the final result. Most problems attributed to concrete are, in fact, caused by an improper preparation of the surface which has to be porous, clean, uniform, free of dust, dirt, oil, wax, soot, mold, powder, flakes, etc.

For drywalls, Lightweight cement boards or concrete surface

Please refer to the National Building Code and any other regulations in place.

STEP 4 – INSTALLATION OF THE PLANKS

- 1. Open all the boxes, take out the planks and choose them according to the desired effect. Put any broken plank aside and use them for cuts.
- 2. In a clean bucket, prepare the LTC mortar adhesive according to the manufacturer's instructions.
- 3. Important: If cuts are necessary, it is imperative to dry cut the planks and wear a protective mask.
- 4. Plank laying requires a double sticking, that is, the mortar adhesive must be applied on the wall and on the plank. Use a straight trowel to apply it on the wall and a ½ trowel on the plank. Apply enough pressure on the plank to make it adhere firmly to the wall and ensure a perfect contact between the plank and the wall. Apply the mortar on a maximum surface of 15 square feet at a time to prevent the mortar from hardening too quickly on the wall.
- 5. Install a maximum height of **4 feet per day**.
- 6. Always start from the bottom. For an installation with corners, alternate the overlapping of the planks from one row to the other.
- 7. Let them dry.
- 8. **Important:** Take the necessary measures to avoid spreading the mortar adhesive on the planks. If it happens, wait 15 to 20 minutes before wiping it with a dry cloth. DO NOT SCRUB AND DO NOT USE WATER ON DECORATIVE PLANKS.

WARRANTY

Impex Stone products have a limited warranty of 10 years from the date of purchase (proof required) when the installation is done in accordance with the recommendations of the National Building Code and the installation guide included in the product specifications of the manufacturer. The original invoice from the authorized dealer must be supplied.

CONCRETE PRODUCTS (NEXT)

INDOOR INSTALLATION ONLY

The warranty DOES NOT COVER any damages resulting from:

- Installation contrary to our Installation Guide or proper installation practices.
- Wall movements due to the subsidence of the soils or other causes.
- Contact with chemical products, paint or others.
- Stains, oxidation, discoloration and fading due to polluting atmospheric agents or any external agents.
- Impex Stone products are not suitable for use on any area subjected to walking surfaces.

WOOD SIDING

The video is available at www.impexstones.com

PLEASE VISIT OUR WEBSITE AT ALL TIMES FOR THE LATEST VERSION OF THE INSTALLATION GUIDES.

This installation guide applies to 3D Wood, Lounge, Navaro as well as Exotic Walnut and Gross Maple. Impex Stone wood siding panels can be installed indoor while respecting the recommendations of the National Building Code and any other regulations in place.

Before installing the product, the installer and the owner must make sure that the wall complies with the conditions specified in this document. The installer and the buyer have the responsibility to inspect the products prior to their installation. If the installer doubts the product, the manufacturing or finishing quality and cannot place it in a less conspicuous place, nor eliminate imperfection, he/she should not install it. Once the products are installed, it shall be considered as having been accepted by the installer and the owner even if the latter is absent at the time of installation. The customer must make sure that the purchased product is suitable for the desired installation. Once again, if you have any doubts or questions, please contact our customer service department. Since Impex Stone has absolutely no control over the proper preparation of the surfaces, the method of application or the ability of the installer, no guarantee on the implicit or explicit result can be offered.

STEP 1 – CALCULATE THE SURFACE AREA

To find out the total number of square feet required, multiply height by width of the wall. Deduct the total number of square feet for all the openings on the wall. Expect a loss between 3 to 5% for cuts depending on the complexity of the project. Please note that a 5% acceptable imperfection of the siding is not included in the preceding loss for cuts percentage. The retailer may help with these calculations when you purchase the product.

STEP 2 – TOOLS REQUIRED

In preparation for the installation, make sure you have the following tools on hand:

Miter saw	Finish nailer	Rotozip (or similar tool)
Measuring tape	Level	Security glasses
Sika Bond adhesive tubes	Square	18 Gauge finishing nails

WOOD SIDING (NEXT)

STEP 3 – ADHESIVE PRODUCT

For wood siding it is recommended to use Sika Bond. Before using any other adhesive product, please refer to the adhesive manufacturer technical sheet before proceeding with the installation.

STEP 4 – SURFACE PREPARATION

Careful preparation of the surface is an essential step to the success of the final result. Most problems attributed to wood panels are, in fact, caused by an improper preparation of the surface which has to be porous, clean, uniform, free of dust, dirt, oil, wax, soot, mold, powder, flakes, etc.

Important: Please note that the wood siding will not correct any apparent or pronounced defects of the wall. It is therefore essential to make sure the wall or the surface to cover is in good condition prior to starting the installation.

STEP 5 – WOOD SIDING INSTALLATION

Important: The wood sidings must be stored in the room where the installation will be done at least 72 hours prior to the installation. It is essential for the panels to become acclimatized to the room conditions.

1. Open all the boxes and take out the panels. Make sure to select the panels according to the thickness and the color variation in the wood essence to obtain the desired results. The placement selection of each 3D wood siding will ensure the representative assembly of the final look. If some panels are damaged, put them aside to be used for cuts.

Important: Wood sidings from the LOUNGE collection are available in 3 different thicknesses. If you choose to install moldings, you cannot use 1 inch thick plank under the molding since moldings are not designed for this thickness.

- 2. Install the appropriate contour moldings. For outlets and any other openings, you must use moldings cut to a 45 degree angle for finishing.
- 3. Draw a level line on the wall at the top of the first panel.
- 4. If necessary, apply some dye on the apparent cuts.
- 5. On the back panel, spread 2 lines of the PL glue. With the finish nailer, fix 4 nails per panel. **Attention:** For Walnut and Maple sidings, fix the nails into the MDF panel and not on the front of the finished product.
- 6. Verify the level of each row and adjust it if necessary.

Important: For an installation near a fireplace, please check with the manufacturer and respect the established standards.

WOOD SIDING (NEXT)

WARRANTY

Impex Stone products have a limited warranty of 10 years from the date of purchase (proof required) when the installation is done in accordance with the recommendations of the National Building Code and the installation guide included in the product specifications of the manufacturer. The original invoice from the authorized dealer must be supplied.

The warranty DOES NOT COVER any damages resulting from:

- Installation contrary to our Installation Guide or proper installation practices.
- Wall movements due to the subsidence of the soils or other causes.
- Contact with chemical products, paint or others.
- Discoloration due to polluting atmospheric agents, water or friction.
- Stains, oxidation, discoloration and fading due to polluting atmospheric agents or any external agents.

BRICKS

The video is available at www.impexstones.com

PLEASE VISIT OUR WEBSITE AT ALL TIMES FOR THE LATEST VERSION OF THE INSTALLATION GUIDES.

IMPORTANT NOTES

Impex Stone offers many different types of bricks that can be installed indoor while respecting the recommendations of the National Building Code and any other regulations in place.

NOTE FOR CLAY BRICKS: Clay bricks may crumble and some may be broken in the box. This is not a defect but a characteristic specific to this product that adds style. They can be used at the beginning or end of rows and add realism as we see on old walls.

Before installing the bricks, the installer and the owner must make sure that the wall complies with the conditions specified in this document. The installer and the buyer have the responsibility to inspect the bricks prior to their installation. If the installer doubts the brick, the manufacturing or finishing quality and cannot place it in a less conspicuous place, nor eliminate imperfection, he/she should not install it. Once the bricks are installed, it shall be considered as having been accepted by the installer and the owner even if the latter is absent at the time of installation.

The customer must make sure that the purchased product is suitable for the desired installation. Once again, if you have any doubts or questions, please contact our customer service department. Since Impex Stone has absolutely no control over the proper preparation of the surfaces, the method of application or the ability of the installer, no guarantee on the implicit or explicit result can be offered.

STEP 1 – TOOLS REQUIRED

In preparation for the installation, make sure you have the following tools on hand:

Diamond tipped saw	Bucket	Straight trowel
Tuck pointer	Sponge	Measuring tape
Level	Chalk Line	Mask
Mortar cone	Broom for joints	Security glasses
Mortar glue LTC	Type N 1-1-6 mortar	

BRICKS (NEXT)

STEP 2 – ADHESIVE PRODUCT

The recommended adhesive is the LTC mortar glue available in 2 colors; white or grey. Before using this adhesive or any other adhesive product, please refer to the adhesive manufacturer technical sheet before proceeding with the installation.

STEP 3 – SURFACE PREPARATION

Careful preparation is an essential step to the success of the final result. Most problems attributed to bricks are, in fact, caused by an improper preparation of the surface which has to be porous, clean, uniform, free of dust, dirt, oil, wax, soot, mold, powder, flakes, etc.

For drywalls, Lightweight cement boards or concrete surface

Please refer to the National Building Code and any other regulations in place.

STEP 4 – INSTALLATION

- 1. Open all the boxes, take out the bricks and choose them according to the desired effect. Put any broken brick aside and use them for cuts.
- In a clean bucket, prepare the LTC mortar adhesive according to the manufacturer's instructions.
- 3. Brick laying requires a double sticking, that is, the mortar adhesive must be applied on the wall and on the brick. Use a straight trowel to apply it on the wall and on the brick. Apply enough pressure on the brick to make it adhere firmly to the wall and ensure a perfect contact between the stone and the wall. Apply the mortar on a maximum surface of 15 square feet at a time to prevent the mortar from hardening too quickly on the wall.
- 4. Always start from the bottom. If corner bricks are required, install these first.
- 5. Make sure the joints are of the same width between 1/4" and 3/8" maximum.
- 6. The space between joints must be free of the adhesive mortar in order to facilitate the application of Type N mortar for the joints. If there are residues, it may complicate the scraping of the joints the next day.
- 7. Let it dry.
- 8. Important: Take the necessary measures to avoid spreading the adhesive mortar on the bricks and in joints. If it happens, wait 15 to 20 minutes before wiping it with a dry cloth. Do not scrub it. DO NOT USE WATER as it may affect the colors.

BRICKS (NEXT)

STEP 5 - APPLICATION OF TYPE N 1-1-6 MORTAR FOR THE JOINTS

If necessary, the following day, apply type N 1-1-6 mortar as follows:

- 1. In a clean bucket, prepare the Type N mortar according to the manufacturer's instructions.
- 2. Fill the mortar cone using a trowel.
- 3. Align the tip of the mortar cone on the joint and twist it. The mortar will be expelled between the stones to form a joint. TIP: To make this operation easier, add a very thin thread of transparent hand soap into the mortar. Important: Take the necessary measures to avoid spreading type N mortar on the bricks. If it happens, wait 15 to 20 minutes before wiping it with a dry cloth. Do not scrub it. Do not use water.
- 4. 15 to 20 minutes after applying the mortar, scrape off the joints with a tuck pointer. Important: Do not wait until the following day to scrape off the joints. Do not scrape the bricks with a wire brush, acid or any product containing acid. Do not use a wetted brush and never use water. Use a dry cloth to remove excess mortar on the stones. Do not scrub.
- 5. Let it dry. Wait 28 days to sceal the mortar.

MAINTENANCE

Never use water on bricks. The color could be affected. Use a vacuum or a duster.

WARRANTY

Impex Stone products have a limited warranty of 10 years from the date of purchase (proof required) when the installation is done in accordance with the recommendations of the National Building Code and the installation guide included in the product specifications of the manufacturer. The original invoice from the authorized dealer must be supplied.

The warranty DOES NOT COVER any damages resulting from:

- Installation contrary to our Installation Guide or proper installation practices.
- Wall movements due to the subsidence of the soils or other causes.
- Contact with chemical products, paint or others.
- Discoloration due to polluting atmospheric agents, water or friction.
- Stains, oxidation, discoloration and fading due to polluting atmospheric agents or any external agents.

CALCULATION FORM

HELP FORM TO CALCULATE THE NUMBER OF BOXES REQUIRED

NOTE: THIS DOCUMENT IS PROVIDED FOR GUIDANCE ONLY

YOUR PROJECT SIZE

Number of sides or corners	IF THERE IS A FIREPLACE: DO NOT FORGET TO DEDUCT
Height	THE EMPTY SPACE
Width 1 st side	
Width 2 nd side	
1 st fireplace opening	
2 nd fireplace opening	

1- HOW TO CALCULATE CORNERS

	Stone: 5.8 sq.ft/box - Corner: 3 lin.ft/box AND 5.8 sq.ft/box
A - Total linear feet to cover (as per customer design)	A = 16.0
B - Divided by # of lin. ft per box (refer to our technical file)	B = 3.00
C - Requested number of corner boxes	C = 5.33
D - Number of corner boxes to order	D = 6.00
E - Number of sq.ft per boxes (see technical file)	E = 5.8
F - Total of square feet covered by boxes to be ordered	F = 34.8

EXAMPLE OF COVERAGE:

2- HOW TO CALCULATE THE STONES

A - Total sq.ft to cover	A = 115
B - Subtract empty spaces in sq.ft	-
C - Tot of sq.ft covered by corner boxes	C = 34.8
D - Remaining square feet to cover (sq.ft of design MINUS total sq.ft covered)	D = 80.2
E - Total sq.ft covered per box (see technical file)	E = 5.8
F - Total of boxes needed to cover remaining square feet (D ÷ E)	F = 13.8
G - Number of boxes to buy	G = <u>1</u> 4

3- PURCHASES TO BE MADE

Qty of boxes for regular stones (rounded up)	14.0
Qty of boxes for corner stones (rounded up)	6.00

* Depending on the complexity of the cuts, it is recommended to buy an extra box.

**PLEASE CONTACT US FOR ADDITIONAL ASSISTANCE OR TECHNICAL ISSUES BY PHONE AT 450-973-1732, TOLL FREE AT 1 877-973-1732 OR EMAIL INFO@IMPEXSTONES.COM

PURCHASING PROTOCOL

PURCHASE ORDER

- 1. Send a numbered purchase order either by email at **info@impexstones.com** or by fax at **450-686-0677**.
- 2. P.O. must indicate:
 - Name and color of the selected product.
 - Number of boxes required.
 - Number of squares or linear feet to cover.
- 3. Indicate if the order will be:
 - Picked up or delivered. If delivered, we need:
 - 1. Name of transport company 2. Phone number 3. Your account number.
 - **Please note:** If the order does not reach the minimum required, a 15\$ handling charge will be billed when merchandise is to be picked up at Rosedale Warehouse.

BACKORDERS

A fax or an email will immediately be sent to inform the customer of the situation with an expected date of availability.

CANCELLATION OR MODIFICATION OF A PURCHASE ORDER ALREADY RECEIVED IN OUR OFFICE

By email at **info@impexstones.com** or by fax at **450-686-0677**, indicating the purchase order number concerned.

RECEPTION OF MERCHANDISE

- 1. Immediate inspection of the merchandise is required (mandatory).
- 2. Verification of the product, quantity and quality.
- 3. Immediate notice to Impex stone if there are any discrepancies, breakages or other.

VERIFICATION OF STOCK AVAILABILITY

Customer service at 450-973-1732. Toll free: 1 877-973-1732

TRANSPORTATION

- 1. Cost of shipping is the responsibility of the client.
- 2. Upon request, the shipping can be arranged by Impex Stone in which case a 10% administration fee will be added to your invoice. This cost must be paid within 15 days of the billing date.
- 3. Upon request, whenever possible, an employee of Impex Stone may deliver the merchandise. A minimum charge of 30\$ per order will be billed. Obviously, this charge may vary depending on the distance for the delivery.

TRANSPORTATION (NEXT)

4. The products may also be shipped by bus in which case the cost of shipping plus a 10% administration fee will apply and be billed to the client.

MERCHANDISE RETURN PROTOCOL

1. Any return must be requested by fax at 450-973-3694 or by email at info@impexstone.com.

- Only our customer service department is authorized to process any request for a return.
- We reserve the right to refuse any returned merchandise that hasn't been pre-approved. Such shipment will be returned at the customer's expense.
- Request for a return must be done within 30 days of the invoice date. Return of the merchandise shall be done directly to our Laval warehouse, within 15 days after authorization has been approved.
- Return will be inspected by our warehouse staff. No credit will be issued for broken merchandise, incomplete box or mixed stones within the box.
- All accepted returns must be sent to the Laval warehouse and not the Rosedale location in Quebec. A 65\$ fee will be added to any return who transit by Rosedale plus the 25% restocking fee.
- No return on adhesive products.

2. The return form must indicate:

- a. Invoice number or original Purchase order number
- b. Reason for the return

Impex Stone will confirm by email or fax the return authorization number.

3. A 25% restocking charge is applicable on all returns.

4. The return

- a. Authorization form must be sent with the merchandise.
- b. Return must be done within 15 days after approved authorization.
- c. All return, with no exception, must be sent to our Laval warehouse.
- d. Return must be done in the original boxes. Boxes must be in perfect condition and complete. It is the responsibility of the distributor to make sure that any return by one of its customers is done in accordance with the above conditions.
- e. Transportation costs are at the customer's expense.
- f. All returns will be examined upon reception in our warehouse. Any discrepancies (mixed products, breakage, etc.) in any given boxes will be rejected and no credit will be issued.

MERCHANDISE RETURN PROTOCOL

MERCHANDISE RETURN PROTOCOL (NEXT)

BROKEN MERCHANDISE

- 1. All our boxes are verified prior to shipping.
- 2. **Attention:** Impex Stone is not responsible for any breakages if the order is picked up by your own carrier.
- 3. Verify the products upon reception at your warehouse and inform Impex Stone of any breakage within 24 hours.
- 4. If the above is not respected, no credit will be issued for the broken boxes or products.

MERCHANDISE "PENDING" VERSUS MERCHANDISE "RESERVED"

Distribution Impex Stone accepts orders to be delivered at a later date. These are identied as "pending" which means that the client will advise us later of the delivery date.

Important:

- 1. Impex Stone considers reasonable a delay not exceeding 30 days from the receiving of the order.
- 2. The order form must indicate «pending». If that mention does not appear on the form we will consider it as ready to ship immediately.
- 3. For any "pending" order, Impex Stone does not guarantee the availability of the products if the 30 days delay mentioned above is exceeded.
- 4. If the client wishes for the merchandise to be "reserved" to ensure the availability of the products even after the 30 days delay, the order will immediately be invoiced and the usual terms for payment will apply.
- 5. The payment will not be refunded if the customer cancels the order afterwards.
- 6. Distribution Impex Stone can only guarantee the quantities ordered on the original invoice.